



# Job Opportunity

## State Controller's Office

**Position:** Staff Services Manager I (Supervisory)

Statewide

**Location:** Personnel/Payroll Services Division  
710 Riverpoint Court, West Sacramento, CA 95605

**Issue Date:** 03/16/2007

**Final Filing Date:** Until Filled

**Contact/Telephone:**

Natalya Kulagina, (916) 375-6032

**Who May Apply:** Individuals who are currently in this classification, eligible for lateral transfer or promotion, or reachable on a certification list

**California Relay Service: 1-800-735-2929**

**Position Number(s):** 051-221-4800-051

*Please call (916)323-3055 to request reasonable accommodations*

**Scope of the Position:**

Under the direction of a Staff Services Manager III within the 21<sup>st</sup> Century Project, the incumbent performs tasks associated with the design, development, implementation and maintenance of an automated statewide Human Resources Management/Payroll system. The 21<sup>st</sup> Century Project will replace the State's current Human Resources and Payroll System with a commercial software product that is fully integrated. Duties will include, but not be limited to the following.

**Duties and Responsibilities:**

*Candidates must perform the following essential functions with or without reasonable accommodations*

- Supervise a small group of business analysts responsible for implementing the new automated Human Resource and Payroll system.
- Supervise efforts to gather information and to negotiate for changes to or for new rules and policies, as necessary, to accommodate the business functions and processes supported by the automated systems being developed or enhanced.
- Manage issues, develop risk mitigation strategies, and make recommendations.
- Perform activities to plan, design, and build the automated systems being developed or enhanced.
- Work with technology staff and contractors to ensure the business function requirements are accurately translated during program/system development.
- Oversee acceptance test plans and support acceptance testing of the systems and system changes to ensure business function requirements and needs are met, and to achieve a smooth implementation of the system or system changes.
- Manage and monitor the implemented systems to ensure they operate accurately and in line with changes to laws, rules and policies, and that they continue to meet customer needs.
- Develop and evaluate subordinate staff.
- Represent the State Controller's Office on various functional focus groups, task forces comprised of



The State Controller's Office is committed to providing equal opportunity to all regardless of race, color, creed, national origin, ancestry, sex, marital status, gender, disability, religious or political affiliation, age, or sexual orientation.



- departmental, control agency, campus and labor union representatives.
- Make presentations to executive management and stakeholders.

**Desirable Qualifications:**

- Experience in or knowledge of the state's personnel management program (e.g., state classification and compensation, worker's compensation, timekeeping, and benefits, etc.);
- Experience in or knowledge of the state's human resources functions (e.g., personnel, payroll, position management, benefits, timekeeping, etc.);
- Strong supervisory abilities;
- Experience in or knowledge of systems development and implementation;
- Excellent communication skills;
- Excellent organization and research skills with attention to detail;
- Knowledge of project work;
- Ability to understand and learn data processing and system-oriented concepts and languages;
- Ability to work well with changing assignments and priorities;
- High degree of initiative and ability to work within a team setting; and
- Experience working with personal computers and Microsoft Office Suite.

**Reasons to apply for/accept a position with the 21<sup>st</sup> Century Project team:**

1. You will have an opportunity to participate in the design, development and implementation of this statewide business-critical project learning the industry-leading technology of mySAP ERP 2005 software product.
2. You will work with energetic and dedicated state professionals and our contracting system integrator while adding major project implementation skills to your work experience.
3. You will be on the cutting edge of gaining valuable business experiences, the opportunity for extensive training and acquiring knowledge/abilities that will be marketable statewide.

**NOTE:** The 21<sup>st</sup> Century Project team has moved to a beautiful new office located in West Sacramento, which has **FREE PARKING**.

*Applications will be screened and only the most qualified will be interviewed*

**How to Apply:**

**All hires will be subject to a background check.**

**For permanent positions, SROA and Surplus candidates should attach "surplus letters" to their application. Failure to do so may result in your application not being considered.**

Please submit a STD. 678 State Application and Résumé to:

**State Controller's Office**

21<sup>st</sup> Century Project, Personnel/Payroll Services Division

P.O. Box 942850

Sacramento, CA 94250-5878

Attn: Natalya Kulagina